

Remote Alarm Monitoring

24/7/365 Nationwide



Monitoring Matters

"aim's dedicated Regional Area Manager will meet with you and agree your specific monitoring requirements to ensure you and your clients receive the very best service possible."

aim - 24-hour nationwide coverage, service and support at a local level

A professionally installed, maintained and monitored intruder alarm system is a significant deterrent to crime. In today's demanding business environment, insurance companies and police forces are recommending that installed alarms should be monitored. aim's state of the art Alarm Receiving Centres provide a 24-hour alarm monitoring service, giving you total peace of mind.

Key Features

- 24-Hour Service Intruder
- Intruder
- Fire
- PA
- Alarm Confirmation
- CCTV Monitoring via our Remote Video Response Centre





What we do and how we're committed to doing it for you...

The aim Alarm Receiving Centre (ARC) provides a remote monitoring service 24-hours a day, 7-days a week, 365-days per year. This includes the monitoring of intruder, personal attack, fire alarms and building management systems. When an alarm is activated, the ARC operators will follow all agreed standards and if needed immediately contact the emergency services. The ARC will contact a keyholder or your nominated agency to ensure the premises are secure after an incident.

Alarm Receiving Centre (ARC)

As part of Johnson Controls, our ARC is one of the most advanced in the country, providing you with the reassurance of monitoring 24-hours a day, 365 days a year. It also provides very high level of security, as your alarm signal is directed into our ARC, which adheres to the stringent standards required to qualify for the NSI Gold accreditation that we hold.

Single and Dual Path Monitoring

aim provides both single and dual path monitoring, depending upon your customers individual requirements. Dual path monitoring operates via two signalling paths by Radio/GPRS and IP/Lan, and are available in different SP & DP gradings. Our Area Managers can take you through all options available and the relative merits of each.

Alarm Confirmation

Our alarm verification technology provides vital information for the police in the event of an intrusion. We can provide confirmed verification which enables our operators to carry out the appropriate actions

False Alarm Prevention

False alarms can occur when an alarm is activated due to incorrect operation of the alarm system, windows and doors not being properly secured and the area of the PIR detector being disturbed through insecure stock. The activated alarm signal reaches the ARC and filtering techniques are applied before action is taken.

Out of Hours Telephone Answering Service

This service enables your business to continue to operate in a professional manner even when your office closes. We answer calls on your behalf and after consulting your engineer rota, call the relevant engineer to attend the job.

Our Commitment to Quality

A commitment to the highest standards of quality assurance underlines everything that we do. These are some of our current accreditations and trade association memberships.



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