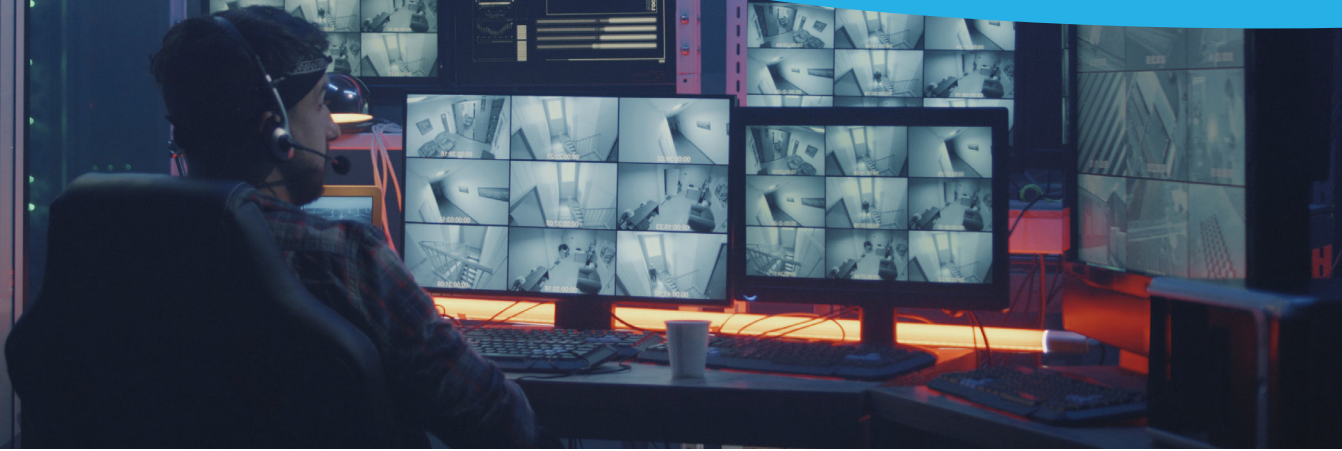


# Remote CCTV Monitoring

24/7/365 Nationwide



**"aim have specially trained CCTV analysts to determine how the images presented should be responded to."**

**aim - 24-hour nationwide coverage, service and support at a local level**

aim's dedicated Remote Video Response Centre (RVRC) responds to detector activated CCTV system alerts when your premises are left unoccupied. aim utilises data networks such as IP and 4G to relay alarm images from the secure premises to our monitoring centre. The information provided by alarm images produced from detector activated CCTV cameras on your site will determine the course of action to be taken by our operators.

## Key Features

- Cost effective, compared with Manned Guarding
- Can be used as an early warning system to enhance the effectiveness of an internal security system
- Audio challenge offers a highly effective deterrent
- Operators trained to BTEC level qualifications and hold SIA licenses
- Provides visual alarm confirmation for police response purposes
- Visual confirmation is extremely effective tool to reduce the level of false alerts passed to the emergency services

## What aim can offer

- CCTV Remote Monitoring
- CCTV Alarm Verification via Intruder System
- Guard Tours
- Access Control of Doors and Gates
- Calipsa - Calipsa is a video analytics software with a difference. Using the latest deep learning technology, Calipsa's cloud-based False Alarm Filtering Platform over 90% of false alarms, making it a global leader in false alarm reduction.





## What we do and how we're committed to doing it for you...

The aim Remote Video Response Centre (RVRC) provides a remote monitoring service around the clock. When an alarm is activated, the RVRC operators will follow carefully considered action plans that may also take into consideration specific site knowledge/requirements to establish if a genuine incident is in progress or not and where needed, we will immediately contact the emergency services\*. The RVRC will also contact a keyholder or your nominated agency to ensure the premises are secure after an incident.

### Remote CCTV Monitoring provides effective, fast response service

At our RVRC our experienced analysts use the information presented to them and their experience to ascertain the best course of action when presented with an alarm image. Where the system allows the analysts can take control of pan, tilt and zoom camera functions to obtain evidential evidence that may be used in future prosecutions. Whether it is the customer, deliveries, staff or a criminal attack, the analyst will make a quick and accurate assessment of the situation and take the appropriate action. The system can also have audio facilities,

which enables our analysts to give warnings to potential attackers, preventing damage to the premise and acting as an excellent deterrent as this warning may be tailored to the particular situation.

Unlike internal security systems an effective external system can be very difficult to achieve as the detection devices are exposed to external influences such as direct sunlight, wildlife & foliage. Furthermore aim appreciates how difficult it can be to design an effective CCTV system within the constraints of an end-users budget. Therefore we are more than happy to work with our customers and provide advice and guidance to ensure that an effective system is designed that does not generate excessive levels of activity.

For more information regarding remotely monitored CCTV systems, for details of our minimum system requirements or any of aim's other services please contact us on: 0344 800 1643 or E-mail: [aimsales@jci.com](mailto:aimsales@jci.com)

\*A category A police response will only be available where a BS8418 certified system is installed and the RVRC is in possession of a valid unique reference number (URN).

## Our Commitment to Quality

A commitment to the highest standards of quality assurance underlines everything that we do. These are some of our current accreditations and trade association memberships.



[www.aim-monitoring.co.uk](http://www.aim-monitoring.co.uk)

### aim Monitoring

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