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11th January 2010

Mr Simon Middleton
AIM
PO Box 519
Manchester M60 2LY

Dear Simon

We decided to move to AIM back in 1995 because of service issues with one of our previous ARC's, with whom we never saw our Account Manager.

We are delighted that this is not the case with you, Simon. You as an Account Manager are very professional and are only on the end of a phone if we need to contact you urgently.

On the whole the service provided by AIM is of a high standard, the Admin team assist the office here to the best of their ability, and we are all on first name terms.

I would have no hesitation to recommend AIM to other installers, and look forward to a long-term relationship with you as our Account Manager.

Please pass our thanks on to the team at AIM.

Yours sincerely

BEN DONOVAN
Director
Jensen Security Systems Ltd

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