

Dear Mike

I have been an Alarm Installer for more than 20 years and have used most of the major monitoring stations at one time or another, in my opinion AIM is the best I have ever used.

From James Gribben. National Operations Manager, full of enthusiasm and drive, working to take the ARC forward he certainly has his finger on the pulse.

The admin team under John Cottam's leadership providing the personal touch and extra effort.

Not forgetting Mr Mike McHale, my account manager he doesn't just pop in to see if I am renewing my contract once a year, but will ring at least once a week and call regularly to make sure everything is running smooth and of course I can always get hold of him by the Blackberry (that's his phone !)

Last but no means least is the Out of Hours Bureau and alarm monitoring team are a credit and I would like to thank them all for the way my customers are looked after.

Would I recommend AIM ? That goes without saying !

To give a little back in recognition of my appreciation I would invite any company thinking to change ARCs to come along to my offices and have a chat to one who knows.

Well done AIM , keep up the good work,

John Gibson.
Managing Director .
Expo Link Alarms Ltd.

